

## IMPORTANT PRODUCT RECALL NOTICE

July 25, 2013

Dear Valued Viking Customer:

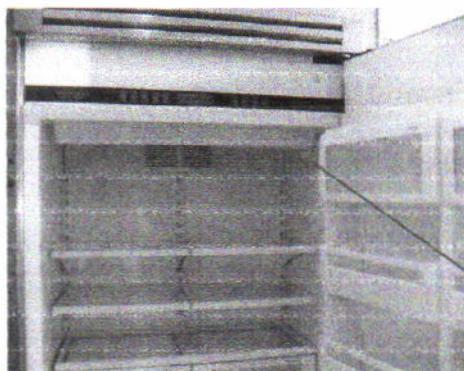
Our records indicate that you may have previously purchased a Viking Range, LLC Built-In 36-Inch Wide Refrigerator with a bottom freezer. Viking, in conjunction with the U.S. Consumer Product Safety Commission, is recalling certain Built-In 36-Inch Wide Refrigerators with a bottom freezer manufactured **between November 1, 2005 and August 10, 2012**. If you own an affected refrigerator, Viking will repair it free of charge in your home.

The weld securing the pin to the pivot plate on the door may break, causing the door to detach from the refrigerator and creating a risk of impact injury or fall. Viking has received 12 reports of injury or potential injury and has received 39 reports of doors detaching, some of which resulted in serious injury and property damage.

You may continue to use the recalled products until they are repaired. However, you should open and close the refrigerator door carefully until the repair is performed. You should inspect your refrigerator to see if the refrigerator door is exhibiting improper door sealing, door sagging or a failure to open and close normally. If you see one of these conditions, immediately contact Viking using the phone number below. Viking will repair all refrigerators subject to the recall at no charge to consumers.

PLEASE FOLLOW THESE STEPS IN ORDER TO DETERMINE WHETHER YOUR REFRIGERATOR IS SUBJECT TO THE RECALL:

- Please locate the label containing the model and serial number of your refrigerator which is located on the ceiling of the interior of the refrigerator.



VIKING RANGE CORP GREENWOOD, MISSISSIPPI 38930	LISTED HOUSEHOLD REFRIGERATOR JSNN
MODEL/MODELE NUMBER/NUMERO xxxxxxxx	5 00 or R134a
SERIAL/SERIE NUMBER/NUMERO 051903xxxxxxxx	115 VAC 60 HZ
	AMPS 9.9
PE920095	

- If your model number is identified in the chart below, locate the first six numbers contained in the serial number. The first six numbers contained in the serial number correspond to the manufacture date of the unit in [mm][dd][yy] format.
- If the first six numbers contained in the serial number correspond to the dates identified in the chart below, your refrigerator is subject to the recall.

Model Numbers	Date of Manufacture
VCBB363, VCBB536, VIBB363; VIBB536, VCBB5361 (Professional Series)	Units manufactured between 11/01/05 and 08/05/12
DDBB363, DDBB536, DTBB363, DFBB363, DFBB536, FDBB5361 (Designer Series)	Units manufactured between 11/01/05 and 08/10/12

**PLEASE FOLLOW THESE STEPS IN ORDER TO SCHEDULE A FREE REPAIR OF YOUR REFRIGERATOR:**

- Write down the model and serial number of your refrigerator, which are located on the identification plate mounted on the ceiling of the interior of the refrigerator.
- Please call our toll free recall number, 1-877-546-0136, Monday through Friday, 8 a.m. - 5 p.m. EST.
- Please be prepared to provide the call center with the following information:
  1. Your name, address, telephone number and email address
  2. Model and serial number of your refrigerator

If your refrigerator is subject to a recall, Viking will arrange for an authorized service representative to contact you to schedule a repair.

Please visit [www.vikingrange.com](http://www.vikingrange.com) for additional information.

Viking Range, LLC apologizes for the inconvenience, and on behalf of its employees and partners, appreciates the opportunity to remain your preferred brand of professional-grade kitchen appliances.

This recall is being conducted in cooperation with the U.S. Consumer Product Safety Commission who will monitor the effectiveness of this recall program.

Thank you for your understanding and for purchasing a Viking product.

Sincerely,  
Viking Range, LLC